



General Terms & Conditions for Services

Introduction

By accessing or using the services provided by TransilienZ SoulCare, you agree to the following Terms & Conditions. Please read them carefully.

Services Provided

TransilienZ SoulCare offers therapy, counseling, mental healthcare, and wellness services. These services are personalized and provided by qualified mental health professionals.

Appointments

- Appointments must be scheduled in advance.
- Sessions are conducted either in person or virtually, depending on the service agreement.
- If you cannot attend a session, please inform us at least 24 hours before the appointment.

Confidentiality

All information shared during therapy sessions will be kept confidential, except in cases where disclosure is required by law or where there is a risk of harm to yourself or others.

Responsibility

While we are committed to providing high-quality mental health care, the results of therapy and counseling may vary for each individual. You are encouraged to actively participate in your treatment and communicate openly with your therapist.

Code of Conduct

- We expect all clients to respect the rights and privacy of others.
- Any inappropriate or abusive behavior will not be tolerated and may result in termination of services.

Payment Terms

- Fees for services are due at the time of service.
- Payment can be made via the accepted methods, which will be communicated at the time of booking.

Liability

TransilienZ SoulCare is not responsible for any personal injury, loss, or damage resulting from the use of its services unless caused by negligence or misconduct on our part.

Amendments

These Terms & Conditions may be updated from time to time. You will be notified of any significant changes.
